

## How to Download the DoD Certificate

[PDF\(IE\)](#) | [PDF\(Netscape\)](#) | [AKO](#)

It is STRONGLY recommended that you print these instructions before proceeding. You may wish to use the printer-friendly [PDF](#) version. Please take the time to review the instructions before attempting to install the certificates.

### Print the Instructions Before You Start

**YOU MUST HAVE A 128-BIT ENCRYPTION ENABLED WEB BROWSER (DOMESTIC) TO DOWNLOAD THE DoD CERTIFICATE.**

Certificates are electronic identity cards that help ensure that individuals and computers are who they say they are. Certificates are issued to individuals and to computers alike. Soon, all DoD personnel will be issued their certificates for use in accessing web sites and sending e-mail. Certificates will allow you to send encrypted and digitally signed e-mails, and sign on to AKO and other DoD web sites. Individual DoD certificates are not currently available. The following instructions allow your web browser to accept DoD certificates from the AKO computers. The certificates are small files that are installed into your browser allowing it to trust the AKO servers.

### What is a DoD Certificate?

The files contain encryption keys, certificate validity dates, issuing authority, and other information needed to establish a particular level of trust. There are two certificates to install. One placed into the Intermediate Certification Authorities tab of the certificate manager. The other certificate is placed into the Trusted Root Certification Authorities tab of the certificate manager.

In order for the install process to proceed smoothly, we need to remove any incorrectly installed or partially installed certificates. Please follow the instructions that correspond to your browser before proceeding with Step 1: [Internet Explorer](#) | [Netscape](#)

### Uninstall Incorrect Certificates

Please select the link that corresponds to you browser to proceed with the installation of the certificates: [Internet Explorer](#) | [Netscape](#)

### Install Certificates

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[PDF](#) | [AKO](#)

### **Uninstall Incorrect Certificates - NN**

In Netscape:

- Click on "Communicator"
- Select "Tools"
- Select "Security Info"
- Under "Certificates",select "Signers"
- Select "DoD PKI Med Root CA" or whatever name you gave your DoD certificate
- Select "Delete"
- Select "OK"
- You are now ready for certificate installation. If you need help, please call 1 877 AKO-USER between the hours of 6:00AM and 10:00PM EST Monday through Friday. [Click here to proceed.](#)

[Back](#) | [Next](#)

## How to Download the DoD Certificate for Netscape

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### Step 1

After you have read over this page, please click on the import link below:

[Import the following DoD Class 3 PKI Root Certificate Chain to your Browser](#)

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### Step 2

You will then see a number of windows in the upper left of your screen entitled "New Certificate Authority." Perform the following actions:

- Screen 1: Click "Next"
- Screen 2: Click "Next"
- Screen 3: Click "Next"
- Screen 4: Check the boxes for:
  - Accept this Certificate Authority for Certifying Network Sites
  - Accept this Certificate Authority for Certifying E-mail Users
  - Accept this Certificate Authority for Software DevelopersClick "Next"
- Screen 5: Click "Next" (Do Not check the box)
- Screen 6: Enter "DoD PKI Class 3 Root CA" in the box and click "Finish".  
NOTE: This screen will not appear if using Netscape 7.0 or Netscape 4.7x with PSM.